



# Speaker Profiles

# Speaker Profiles

## Module 1

### Leading with Purpose



**Tenille Halliday**

**Director**

*Tenille Halliday + Partners*

Tenille Halliday is a leadership development consultant with 20 years' experience helping people navigate complexity, drive change, and lead with impact. Tenille has designed and led some of Australia's most significant cultural transformation programs, including for Telstra and Commonwealth Bank.

With a background in communication, culture and professional acting, she blends storytelling, pedagogy, action learning, and commercial acumen to create high-impact learning experiences.

Tenille draws on contemporary thought leadership and is known for translating complex theory into highly practical tools and strategies. She is a certified LCP practitioner and accredited in ESCI, DISC, Social Styles, Five Behaviours, and more.

# Speaker Profiles

## Module 2

Business Acumen: Managing a successful agency business, financial and product portfolio



**Susie Amos**  
**Director & Principal**  
*Finity Consulting*

Susie Amos is a Director and Principal of Finity, specialising in general insurance consulting for over 15 years. She combines technical expertise with a collaborative approach, helping clients make informed decisions in complex environments with the majority of her experience as a consultant advising General Insurers. Susie is an expert in stochastic capital modelling and lender's mortgage insurance, advising more than 15 clients in these areas. Susie leads the Finity team delivering our Business Acumen module.

# Speaker Profiles



**Gokul Chandrasekaran**  
**Principal**  
*Finity Consulting*

Gokul Chandrasekaran is a Principal of Finity and has over 12 years' experience working in general insurance consulting in Australia and the UK. His primary areas of expertise are Commercial Insurance and appointed actuary roles. He has provided advice to clients on insurance liability valuations, pricing, reinsurance and capital management and catastrophe modelling. He has a keen interest in software development and leads one of Finity's software products.



**Alina Pettifer**  
**Principal**  
*Finity Consulting*

Alina is leading Principal of Finity's Commercial Lines Practice. Alina has provided strategic and technical pricing advice to both large and small insurers as well as underwriting agencies across the full breadth of commercial lines classes. She leads Finity's competitor pricing solutions for commercial lines classes providing intelligence on customer and broker behaviours.

# Speaker Profiles

## Module 3

### Underwriting Business Development & Claims

### Management: The Keys to Successful Business Outcomes



#### **Jesse Borthwick**

#### **Director & Chief Underwriting Officer**

#### *Insurance Investment Solutions*

Jesse Borthwick is a veteran insurance professional with over 30 years of experience across technical underwriting, broking, and strata management. Renowned throughout the Asia Pacific region, he is one of the most respected and sought-after technical property and strata underwriters in the market today.

Jesse is responsible for driving the technical performance and strategic direction of the Insurance Investment Solutions (IIS). He combines analytical precision with strategic insight to elevate IIS's position as a leader in strata insurance education and capability development. His influence extends across corporate management, portfolio oversight, and market innovation.

# Speaker Profiles

Jesse's underwriting authority spans up to \$350 million (with a \$100 million Probable Maximum Loss), reflecting the depth of trust placed in his expertise by leading insurers and industry organisations. His advice is routinely sought by underwriting agencies, intermediaries, and strata industry bodies across Australia, particularly for complex risk assessments and portfolio optimisation.

Throughout his career, Jesse has played a pivotal role in shaping bespoke rating models, including the is-Strata rating methodology, which applies nuanced, risk-based underwriting techniques to properties across diverse geographies - particularly above the 25th parallel. His approach ensures that each risk is individually evaluated on its own merits, using a range of key rating factors.



**Scott Driscoll**

**Chief Technical Officer**

*Insurance Investment Solutions*

Scott Driscoll is the Chief Technical Officer of Insurance Investment Solutions. is a seasoned insurance professional with over 35 years of experience in Property and Casualty insurance, and a specialised focus on Strata Insurance over the past 13 years. Throughout his career, he has held national leadership positions where he played a pivotal role in establishing underwriting and claims platforms, delivering technical training, and forming a National Specialist Strata Adjusting team.

# Speaker Profiles

Scott began his insurance journey in 2007 as Insurance Manager for Uniting Church Insurance, overseeing a \$21 billion portfolio encompassing churches, schools, aged care facilities, and vehicle fleets. He has since held senior roles at CHU and Strata Community Insurance, where he specialised in policy design, rating structures, and technical underwriting.

Passionate about crafting insurance solutions, Scott brings a sharp focus to policy design, risk assessment, and the development of high-performing teams. His is an expert in risk-based underwriting training and strategic insurance management and is committed to lifting industry standards and mentoring the next generation of insurance professionals.



**Anthony Baker**  
**Chief Underwriting Officer**  
*Zurich CoverMore*

Anthony Baker is Chief Underwriting Officer Zurich CoverMore & Ambassador for ANZIIF.

Currently with Zurich CoverMore for the last 2 years and as the current Ambassador for ANZIIF China with over 30 years in the Insurance Sector, with combined experience in Reinsurance, Insurance, Underwriting Agency and broking roles. Anthony has Worked for Zurich and Allianz in Asia Pacific and in China for over 18 years with extensive experience in Travel, Electric Vehicles and worked for other Insurers namely Royal Sun Alliance, Wesfarmers, AIG and Marsh. Anthony brings extensive experience in management of Technical operational and Claims roles within the Travel and Motor Industry.

# Speaker Profiles

## Module 3

### Underwriting Business Development & Claims Management: The Keys to Successful Business Outcomes



**Drew Schnehage**  
**Director of Global Business Development**  
*Insure Connect Services*

Drew Schnehage is the Director of Global Business Development at Insure Connect Services. With over two decades of experience in insurance, claims management, and digital transformation, Drew combines entrepreneurial drive with strategic leadership. She previously ran her own underwriting agency for seven years, specializing in high-net-worth insurance products distributed through broker networks. Additionally,

Drew spent 15 years managing third-party claims administrators, first in South Africa and then in Australia. Her last role was as the CEO of Solvd Group Australia, where she honed her expertise in motor claims and operational excellence.

Drew is passionate about innovation in motor claims, entrepreneurship, and leveraging digital strategies to enhance customer experience and business performance. Her leadership continues to shape the future of insurance services across the region.

# Speaker Profiles

## Module 4

The Past, The Present and the Future -  
Underwriting Agencies breaking new ground



**Sarah Girling**  
**Senior Market Engagement Manager**  
*Lloyd's Australia*

Sarah Girling is Senior Market Engagement Manager, at Lloyd's Australia and leads Lloyd's Market Engagement Strategy for Australia and New Zealand.

Sarah has worked in the general insurance industry for over 15 years, having started her career in Marine Specialty Risks. She holds an MBA from UTS and brings a breadth of experience to the Market, across a variety of functions. These include, underwriting, operations and, more recently, managing underwriting agency partnerships at QBE.

# Speaker Profiles



**Peter Plustwick**  
**General Manager**  
*Lloyd's Australia*

Peter Plustwick is the General Manager of Lloyd's Australia. He is responsible for leading the local Lloyd's subsidiary and the Lloyd's Australia team. Peter joined the Corporation four years ago as Manager of its Dispute Resolution function for Australia and New Zealand.

Before Lloyd's, Peter held several senior positions at IAG and Allianz, with a core focus on customer outcomes and continuous improvement projects. Peter studied law and art history and is admitted to the Supreme Court of New South Wales. Peter is also a member of the Board of Lloyd's Australia Limited.

# Speaker Profiles

## Module 4

### The Past, The Present and the Future - Underwriting Agencies breaking new ground



#### **Peter Gezimati**

#### **Head of Delegated Authority**

*HDI Global Specialty SE Australia*

Based in Sydney, Peter Gezimati brings over 30 years of general insurance experience spanning three continents and multiple lines of business, including casualty, property, and motor. As a seasoned professional, he combines deep expertise in underwriting, portfolio management, relationship building, and business development.

In his role as Head of Delegated Authority for HDI Global Specialty SE Australia, Peter leads a dedicated team managing an extensive portfolio of delegated authority business across Australia and New Zealand. His intimate knowledge of the delegated authority model and strong partnerships with underwriting agencies in the region have been key drivers of the team's success. Peter holds a BA in Financial Services from Napier University Edinburgh and is an Associate of the Chartered Insurance Institute (ACII).

# Speaker Profiles

## Module 4

### The Past, The Present and the Future - Underwriting Agencies breaking new ground



**Simon Lightbody**  
**CEO & Co-Founder**  
*Rhodian Group*

Simon has worked in the insurance industry for more than 30 years in both the UK (at Lloyd's of London) and Australia, including 10 years as CEO of Steadfast Underwriting Agencies and nine years within his own business, Miramar Underwriting Agency.

Simon is one of Australia's leading insurance professionals. He is respected for his technical knowledge, strong relationships and ability to build positive, high performing workplace cultures.

# Speaker Profiles

## Module 5

**Governance and Organisational Integrity: what you need to know for a long-term sustainable business**



**Paul Muir**

**Managing Director**

*Compliance Advocacy Solutions*

Paul Muir is the Managing Director of Compliance Advocacy Solutions and a leading compliance specialist for the Australian general insurance industry.

With over 40 years corporate experience in the insurance sector, Paul offers tailored compliance services to firms operating in the general insurance industry. He is also an Industry representative panel member at AFCA and the industry expert on the 3-person Review Panel appointed by the Insurance Council of Australia to conduct an independent review of the 2020 General Insurance Code of Practice.

Established in late 2017, Compliance Advocacy Solutions has assisted more than 180 financial services firms with their compliance and AFS licensing needs, in the highly regulated general insurance industry sector and was named as a 2025 Finalist in the category Service Provider to the Insurance Industry, for the ANZIIF 21st Australian Insurance Awards.

Paul holds a Bachelor of Laws (Honours), Fellow of ANZIIF, Diploma of Management and is a Graduate of the Australian Institute of Company Directors.

# Speaker Profiles

## Module 6

Data, AI & Digital Disruption: from AI and technology trends to data management and cyber risks



**Simone Dossetor**  
**Chief Executive Officer**  
*Insurtech Australia*

Simone Dossetor is the CEO of Insurtech Australia, a national not-for-profit organisation with a vision to create a world leading insurtech ecosystem which aims to foster a diverse community of insurance innovation and collaboration across the Australian insurance industry.

An experienced leader in the insurance industry, Simone has held senior executive roles in both Australia and the UK and also has management consulting experience. Her previous role was that of Chief Operating Officer for Munich Re in Australasia. Additionally, she was a Non- Executive Director of ANZIIF between 2018 and 2024.

# Speaker Profiles

## Module 6

Data, AI & Digital Disruption: from AI and technology trends to data management and cyber risks



**Sanan Thamo**  
**CEO & Founder**  
*Ingrity*

Sanan Thamo is the CEO and founder of Ingrity, a progressive data analytics company based in Sydney. Ingrity provides Data & Analytics Services to many large ASX listed companies and SME businesses. Sanan has over 25 years of general insurance industry experience and has assisted many customers develop data strategies to create tangible business value from data.

Prior to starting INGRITY in 2018, Sanan spent 7 years at Suncorp as Head of Performance Analytics within the Group Chief Data Office and Commercial Insurance CFO division. While working at Suncorp, he played a lead role in the \$100M Data Transformation Program, \$180M Claims and Policy Digitization Program and Finance Transformation Program. Before joining Suncorp, he spent 18 years with EY Financial Services division including 6 years as an Executive Director.

Sanan is a chartered accountant and a certified public accountant (USA). In 2018, he was recognised by the Institute of Analytics Professionals of Australia (IAPA) as one of the Top 25 Analytics Leaders in Australia.

# Speaker Profiles



**Ujjwal Dalmia**

**Senior Manager Data & Analytics**

*Ingrity*

Ujjwal Dalmia is a data science practitioner with over 14 years of experience delivering AI and analytics solutions across the financial services and insurance industries.

Ujjwal plays a key role with Ingrity designing and delivering innovative data-driven solutions for clients in the insurance and banking sectors. He has a keen interest in exploring new-generation technologies and applying them to solve real-world business problems. With a strong focus on business outcomes, he has successfully led and delivered projects across the entire data value chain, including machine learning, data engineering, and management information systems.

Prior to joining Ingrity, Ujjwal worked extensively in the commercial banking domain, developing analytical solutions to support customer prospecting, retention, and product recommendation initiatives. He is passionate about turning complex data into clear, actionable insight — and helping organisations unlock meaningful value through AI and analytics.

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## Module 6

Data, AI & Digital Disruption: from AI and technology trends to data management and cyber risks



**Karen Stephens**  
**Co-Founder & CEO**  
*BCyber*

Karen Stephens is the co-founder and CEO of BCyber. After over 25+ years in financial services, Karen moved into SME cybersecurity risk management. BCyber works with financial services SMEs to protect and grow their business, by demystifying the technical and helping them to identify and address, cybersecurity and governance risk gaps.

Karen is a regular presenter at conferences and forums where she translates cybersecurity risk management into practical actions. She was named 2023's inaugural Female Cyber Leader of the Year at the CyberSecurity Connect Awards in Canberra and most recently was a finalist in this year's Cyber Security Awards in the Category of Cyber Security Professional of the Year - Professional and Financial Services

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Data, AI & Digital Disruption: from AI and technology trends to data management and cyber risks



**Lana Remedi**

**Partner**

*Wotton Kearney*

Lana Remedi, Partner at Wotton Kearney, has worked exclusively in insurance litigation since 2009 and now specialises in cyber incident response, privacy law and data breach regulatory investigations. She has acted in a range of complex cyber matters, assisting as breach coach in relation to incidents involving ransomware, phishing emails, business email compromises, false payment directions or human error and advising on privacy, mandatory notification obligations and defending litigated and non-litigated third party claims.

Lana is also a passionate cyber security advocate. Since 2018, she has been a chair of the Cyber committee of the Australian Insurance Law Association (AILA) and in that role was instrumental in spearheading AILA's engagement in the cyber and technology space, organising numerous market leading webinars and seminars on issues central to cyber insurance and cyber security in Australia. Lana is also an active member of Law Society's Privacy and Data Law Committee.