



Speaker Profiles

Speaker Profiles

Module 1

Leading with Purpose



Tenille Halliday

Director

Tenille Halliday + Partners

Tenille Halliday is a leadership development consultant with 20 years' experience helping people navigate complexity, drive change, and lead with impact. Tenille has designed and led some of Australia's most significant cultural transformation programs, including for Telstra and Commonwealth Bank.

With a background in communication, culture and professional acting, she blends storytelling, pedagogy, action learning, and commercial acumen to create high-impact learning experiences.

Tenille draws on contemporary thought leadership and is known for translating complex theory into highly practical tools and strategies. She is a certified LCP practitioner and accredited in ESCI, DISC, Social Styles, Five Behaviours, and more.

Speaker Profiles

Module 2

Understanding the Market and the Players



Sarah Girling

Senior Market Engagement Manager
Lloyd's Australia

Sarah Girling is Senior Market Engagement Manager, at Lloyd's Australia and leads Lloyd's Market Engagement Strategy for Australia and New Zealand.

Sarah has worked in the general insurance industry for over 15 years, having started her career in Marine Specialty Risks. She holds an MBA from UTS and brings a breadth of experience to the Market, across a variety of functions. These include, underwriting, operations and, more recently, managing underwriting agency partnerships at QBE.

Speaker Profiles

Module 2

Understanding the Market and the Players



Peter Plustwik
General Manager
Lloyd's Australia

Peter Plustwik is the General Manager of Lloyd's Australia. He is responsible for leading the local Lloyd's subsidiary and the Lloyd's Australia team. Peter joined the Corporation four years ago as Manager of its Dispute Resolution function for Australia and New Zealand.

Before Lloyd's, Peter held several senior positions at IAG and Allianz, with a core focus on customer outcomes and continuous improvement projects. Peter studied law and art history and is admitted to the Supreme Court of New South Wales. Peter is also a member of the Board of Lloyd's Australia Limited.

Speaker Profiles

Module 2

Understanding the Market and the Players



Peter Gezimati

Head of Delegated Authority

HDI Global Specialty SE Australia

Based in Sydney, Peter Gezimati brings over 30 years of general insurance experience spanning three continents and multiple lines of business, including casualty, property, and motor. As a seasoned professional, he combines deep expertise in underwriting, portfolio management, relationship building, and business development.

In his role as Head of Delegated Authority for HDI Global Specialty SE Australia, Peter leads a dedicated team managing an extensive portfolio of delegated authority business across Australia and New Zealand. His intimate knowledge of the delegated authority model and strong partnerships with underwriting agencies in the region have been key drivers of the team's success. Peter holds a BA in Financial Services from Napier University Edinburgh and is an Associate of the Chartered Insurance Institute (ACII).

Speaker Profiles

Module 2

Understanding the Market and the Players



Simon Lightbody
CEO & Co-Founder
Rhodian Group

Simon has worked in the insurance industry for more than 30 years in both the UK (at Lloyd's of London) and Australia, including 10 years as CEO of Steadfast Underwriting Agencies and nine years within his own business, Miramar Underwriting Agency.

Simon is one of Australia's leading insurance professionals. He is respected for his technical knowledge, strong relationships and ability to build positive, high performing workplace cultures.

Speaker Profiles

Module 2

Understanding the Market and the Players



Anita Lane
Managing Director
CFC Australia

Anita Lane is the Managing Director of CFC Australia and a respected insurance industry leader with more than 30 years of experience. She began her career in broking across Australia and London before progressing into senior underwriting and executive leadership roles, ultimately taking the helm of CFC's Australian business.

Anita is an active contributor to the insurance industry, serving as a board member of the Underwriting Agencies Council (UAC) and as a strong advocate for diversity, equity and inclusion. In 2026, she was recognised with Insurance Business' prestigious Women of Distinction award.

At CFC, Anita is known for her strategic vision, broker-first approach, and commitment to underwriting innovation and service excellence. She is a regular speaker at industry events and is passionate about mentoring and developing the next generation of insurance professionals.

Anita holds an MBA from the Australian Institute of Management and a Bachelor of Business Administration from RMIT University.

Speaker Profiles



Andrew Boyce

Financial Lines National Manager
CFC Australia

Andrew Boyce is CFC Australia's Financial Lines National Manager, bringing more than two decades of insurance experience across underwriting agencies and general insurers. He began his career with Vero in 2003 and has held senior underwriting and regional leadership roles across Melbourne and Perth, including positions with PEN Underwriting and Solution Underwriting. Andrew now leads CFC Australia's Financial Lines team, drawing on his extensive professional indemnity expertise and knowledge of the Australian broker market.



Ben Thompson

Senior Underwriter
CFC Australia

Ben Thompson is a Senior Underwriter in CFC Australia's Financial Lines team, with more than 20 years of experience spanning underwriting, broking, sales and business development. He began his insurance career with QBE before holding senior broking roles at Marsh, Alliance, Adroit and Fenton Green, later moving into underwriting with Solution Underwriting. Ben has extensive knowledge of Commercial Legal Protection and strong, long-standing relationships across the SME broker market.

Speaker Profiles

Module 3

Portfolio Management – Underwriting, Business Development & Claims Management - The Keys to Successful Business Outcomes



Jesse Borthwick

Director & Chief Underwriting Officer
Insurance Investment Solutions

Jesse Borthwick is a veteran insurance professional with over 30 years of experience across technical underwriting, broking, and strata management. Renowned throughout the Asia Pacific region, he is one of the most respected and sought-after technical property and strata underwriters in the market today.

Jesse is responsible for driving the technical performance and strategic direction of the Insurance Investment Solutions (IIS). He combines analytical precision with strategic insight to elevate IIS's position as a leader in strata insurance education and capability development. His influence extends across corporate management, portfolio oversight, and market innovation.

Speaker Profiles

Jesse's underwriting authority spans up to \$350 million (with a \$100 million Probable Maximum Loss), reflecting the depth of trust placed in his expertise by leading insurers and industry organisations. His advice is routinely sought by underwriting agencies, intermediaries, and strata industry bodies across Australia, particularly for complex risk assessments and portfolio optimisation.

Throughout his career, Jesse has played a pivotal role in shaping bespoke rating models, including the is-Strata rating methodology, which applies nuanced, risk-based underwriting techniques to properties across diverse geographies - particularly above the 25th parallel. His approach ensures that each risk is individually evaluated on its own merits, using a range of key rating factors.



Scott Driscoll

Chief Technical Officer

Insurance Investment Solutions

Scott Driscoll is the Chief Technical Officer of Insurance Investment Solutions. is a seasoned insurance professional with over 35 years of experience in Property and Casualty insurance, and a specialised focus on Strata Insurance over the past 13 years. Throughout his career, he has held national leadership positions where he played a pivotal role in establishing underwriting and claims platforms, delivering technical training, and forming a National Specialist Strata Adjusting team.

Speaker Profiles

Scott began his insurance journey in 2007 as Insurance Manager for Uniting Church Insurance, overseeing a \$21 billion portfolio encompassing churches, schools, aged care facilities, and vehicle fleets. He has since held senior roles at CHU and Strata Community Insurance, where he specialised in policy design, rating structures, and technical underwriting.

Passionate about crafting insurance solutions, Scott brings a sharp focus to policy design, risk assessment, and the development of high-performing teams. His is an expert in risk-based underwriting training and strategic insurance management and is committed to lifting industry standards and mentoring the next generation of insurance professionals.



Anthony Baker
Chief Underwriting Officer
Zurich CoverMore

Anthony Baker is Chief Underwriting Officer Zurich CoverMore & Ambassador for ANZIIF.

Currently with Zurich CoverMore for the last 2 years and as the current Ambassador for ANZIIF China with over 30 years in the Insurance Sector, with combined experience in Reinsurance, Insurance, Underwriting Agency and broking roles. Anthony has Worked for Zurich and Allianz in Asia Pacific and in China for over 18 years with extensive experience in Travel, Electric Vehicles and worked for other Insurers namely Royal Sun Alliance, Wesfarmers, AIG and Marsh. Anthony brings extensive experience in management of Technical operational and Claims roles within the Travel and Motor Industry.

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Module 3

Portfolio Management – Underwriting, Business Development & Claims Management - The Keys to Successful Business Outcomes



Drew Schnehage
CEO & Co-Founder
Clarion Claims

Drew Schnehage is Co-Founder and CEO of Clarion Claims, Australia's independent specialist claims partner, combining experienced claims professionals with automation and AI to deliver better outcomes for insurers, brokers, MGAs and fleet operators.

Based in Brisbane, Drew brings 36 years' experience across insurance, claims and service operations in South Africa and Australia. She founded and led a high-net-worth underwriting agency recognised as Underwriting Agency of the Year, held senior roles with Innovation Group, and relocated to Australia in 2019 to lead operations through major transformation. As CEO of Solvd Group Australia for over six years, she ran large-scale motor claims operations and strategic partnerships across insurance and fleet, and most recently led global business development at Insure Connect Services.

Drew is known for practical, people-first leadership built on transparency, high-performing teams and honest communication.

Speaker Profiles

Module 4

Business Acumen: Managing a successful agency business, financial and product portfolio



Susie Amos

Director & Principal

Finity Consulting

Susie Amos is a Director and Principal of Finity, specialising in general insurance consulting for over 15 years. She combines technical expertise with a collaborative approach, helping clients make informed decisions in complex environments with the majority of her experience as a consultant advising General Insurers. Susie is an expert in stochastic capital modelling and lender's mortgage insurance, advising more than 15 clients in these areas. Susie leads the Finity team delivering our Business Acumen module.

Speaker Profiles



Gokul Chandrasekaran
Principal
Finity Consulting

Gokul Chandrasekaran is a Principal of Finity and has over 12 years' experience working in general insurance consulting in Australia and the UK. His primary areas of expertise are Commercial Insurance and appointed actuary roles. He has provided advice to clients on insurance liability valuations, pricing, reinsurance and capital management and catastrophe modelling. He has a keen interest in software development and leads one of Finity's software products.



Alina Pettifer
Principal
Finity Consulting

Alina is leading Principal of Finity's Commercial Lines Practice. Alina has provided strategic and technical pricing advice to both large and small insurers as well as underwriting agencies across the full breadth of commercial lines classes. She leads Finity's competitor pricing solutions for commercial lines classes providing intelligence on customer and broker behaviours.

Speaker Profiles

Module 5

Governance, Cyber & Privacy Risks and Organisational Integrity: what you need to know for a long-term sustainable business



Paul Muir

Managing Director

Compliance Advocacy Solutions

Paul Muir is the Managing Director of Compliance Advocacy Solutions and a leading compliance specialist for the Australian general insurance industry. With over 40 years corporate experience in the insurance sector, Paul offers tailored compliance services to firms operating in the general insurance industry. He is also an Industry representative panel member at AFCA and the industry expert on the 3-person Review Panel appointed by the Insurance Council of Australia to conduct an independent review of the 2020 General Insurance Code of Practice.

Established in late 2017, Compliance Advocacy Solutions has assisted more than 180 financial services firms with their compliance and AFS licensing needs, in the highly regulated general insurance industry sector and was named as a 2025 Finalist in the category Service Provider to the Insurance Industry, for the ANZIIF 21st Australian Insurance Awards.

Paul holds a Bachelor of Laws (Honours), Fellow of ANZIIF, Diploma of Management and is a Graduate of the Australian Institute of Company Directors.

Speaker Profiles

Module 6

Data, Technology & Human Intelligence - Harnessing AI & Insurtech, building resilience and leading what comes next.



Simone Dossetor
Chief Executive Officer
Insurtech Australia

Simone Dossetor is the CEO of Insurtech Australia, a national not-for-profit organisation with a vision to create a world leading insurtech ecosystem which aims to foster a diverse community of insurance innovation and collaboration across the Australian insurance industry.

An experienced leader in the insurance industry, Simone has held senior executive roles in both Australia and the UK and also has management consulting experience. Her previous role was that of Chief Operating Officer for Munich Re in Australasia. Additionally, she was a Non- Executive Director of ANZIIF between 2018 and 2024.

Speaker Profiles

Module 6

Data, Technology & Human Intelligence - Harnessing AI & Insurtech, building resilience and leading what comes next.



Sanan Thamo
CEO & Founder
Ingrity

Sanan Thamo is the CEO and founder of Ingrity, a progressive data analytics company based in Sydney. Ingrity provides Data & Analytics Services to many large ASX listed companies and SME businesses. Sanan has over 25 years of general insurance industry experience and has assisted many customers develop data strategies to create tangible business value from data.

Prior to starting INGRITY in 2018, Sanan spent 7 years at Suncorp as Head of Performance Analytics within the Group Chief Data Office and Commercial Insurance CFO division. While working at Suncorp, he played a lead role in the \$100M Data Transformation Program, \$180M Claims and Policy Digitization Program and Finance Transformation Program. Before joining Suncorp, he spent 18 years with EY Financial Services division including 6 years as an Executive Director.

Sanan is a chartered accountant and a certified public accountant (USA). In 2018, he was recognised by the Institute of Analytics Professionals of Australia (IAPA) as one of the Top 25 Analytics Leaders in Australia.

Speaker Profiles



Ujjwal Dalmia

Senior Manager Data & Analytics

Ingrity

Ujjwal Dalmia is a data science practitioner with over 14 years of experience delivering AI and analytics solutions across the financial services and insurance industries.

Ujjwal plays a key role with Ingrity designing and delivering innovative data-driven solutions for clients in the insurance and banking sectors. He has a keen interest in exploring new-generation technologies and applying them to solve real-world business problems. With a strong focus on business outcomes, he has successfully led and delivered projects across the entire data value chain, including machine learning, data engineering, and management information systems.

Prior to joining Ingrity, Ujjwal worked extensively in the commercial banking domain, developing analytical solutions to support customer prospecting, retention, and product recommendation initiatives. He is passionate about turning complex data into clear, actionable insight — and helping organisations unlock meaningful value through AI and analytics.

Speaker Profiles

Module 6

Data, Technology & Human Intelligence - Harnessing AI & Insurtech, building resilience and leading what comes next.



Karen Stephens
Co-Founder & CEO
BCyber

Karen Stephens is the co-founder and CEO of BCyber. After over 25+ years in financial services, Karen moved into SME cybersecurity risk management. BCyber works with financial services SMEs to protect and grow their business, by demystifying the technical and helping them to identify and address, cybersecurity and governance risk gaps.

Karen is a regular presenter at conferences and forums where she translates cybersecurity risk management into practical actions. She was named 2023's inaugural Female Cyber Leader of the Year at the CyberSecurity Connect Awards in Canberra and most recently was a finalist in this year's Cyber Security Awards in the Category of Cyber Security Professional of the Year - Professional and Financial Services

Speaker Profiles

Module 6

Data, Technology & Human Intelligence - Harnessing AI & Insurtech, building resilience and leading what comes next.



Paul Slezak

**Leadership and Team
Effectiveness Coach**

Paul Slezak is a highly experienced leadership facilitator, executive coach, educator, and human capital leader who has spent more than 30 years helping individuals, teams, and organisations navigate complexity, unlock potential, and perform at their best. His career spans senior leadership roles in global recruitment firms, building and growing his own international business, opening new markets, leading globally distributed teams, managing multinational accounts, and advising executives, boards, start-ups, scale-ups, and some of the world's leading organisations.

Paul works at the intersection of commercial performance and human capability. He is passionate about bringing greater balance to business-centred hard skills by developing the distinctly human capabilities that drive leadership effectiveness — emotional intelligence, communication, influence, trust, adaptability, negotiation, and the ability to navigate challenging conversations. For nearly a decade, Paul has also partnered with the University of Sydney Business School, teaching across its postgraduate Master of Management, CEMS and MBA programs.

Speaker Profiles

Module 6

Data, AI & Digital Disruption: from AI and technology trends to data management and cyber risks



Lana Remedi

Partner

Wotton Kearney

Lana Remedi, Partner at Wotton Kearney, has worked exclusively in insurance litigation since 2009 and now specialises in cyber incident response, privacy law and data breach regulatory investigations. She has acted in a range of complex cyber matters, assisting as breach coach in relation to incidents involving ransomware, phishing emails, business email compromises, false payment directions or human error and advising on privacy, mandatory notification obligations and defending litigated and non-litigated third party claims.

Lana is also a passionate cyber security advocate. Since 2018, she has been a chair of the Cyber committee of the Australian Insurance Law Association (AILA) and in that role was instrumental in spearheading AILA's engagement in the cyber and technology space, organising numerous market leading webinars and seminars on issues central to cyber insurance and cyber security in Australia. Lana is also an active member of Law Society's Privacy and Data Law Committee.